

# COMMUNITY CONVERSATIONS



## Transportation What are we hearing?



JUNE 2020



Transportation is not just a mobility issue, it's a social, dignity, and living a full-life issue.

The Income Support/AISH payment date change has made it hard for people to purchase their low-income transit passes in Calgary. Can the City of Calgary implement a 2-day relaxation on bus passes because of the date change?

People who have no vehicle or no close friends or family to take them to the drive-thru Covid-19 testing will be unable to get the test for the coronavirus. Access Calgary and taxi services aren't taking people to the drive-thru. So, what other option is there for people who don't drive and who have mobility issues?

Access to affordable transportation is not just about providing an affordable transit pass for low-income Calgarians. It includes all of the services that are needed to support access to transportation; for example, access to transit schedules (by phone/web/printed material), proximity to train stations and bus routes, length of routes and route locations, security and safety, clearing sidewalks when the weather is bad, etc.

There is a need to reform and upgrade public transit to reflect the times and growth of Calgary.

The tele-ride times need to be updated and be more real-time.

Peace officers need to be trained on trauma-informed and de-escalation techniques.

It would be helpful when planning transit routes to apply certain scenarios from a poverty or low-income lens. For example, examine where low-income housing is and plan out routes to affordable grocery stores, medical centres, schools, and recreational facilities. Also, in the planning, include plans for efficient routes where the time to get to each of those places is less than an hour, not longer.

### Enough for All Lever of Change - Transportation

Being able to travel easily to work and access basic services such as food, education and health is critical in overcoming poverty. Calgarians require a transportation system that provides timely, accessible and affordable options for getting around.

#ENOUGHFORALL #SHAREDLEADERSHIP

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